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Provider Portal Training

May 2026

Objectives

- Give an overview of the Provider Portal
- Review Provider Portal benefits
- Provider Portal Training
- Discuss next steps

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Comagine Health Provider Portal (CHPP)

- The CHPP is a web-based product that gives healthcare providers a two-way link using the Internet to exchange care management data with Comagine Health.
- The CHPP is secure.
- Providers who access the portal need a valid User ID and password. Access is available through completion of a CHPP Registration Packet.
- We use the CHPP for most of our Care Management contracts.

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CHPP Benefits

- Increased efficiency - by decreasing the amount of time to process a request.
- Allows for transparency, real-time information on reviews, and data.
- System that allows us to securely transmit and record required review data.
- Removes risk related to exchange of protected health information (PHI) by streamlining submission of reviews and keeping all information securely in one location.
- Eases communication with OHA, providers and Comagine Health.
- Reduces administrative burden.

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CH Provider Portal Training

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Questions



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Next Steps

- Technical Assistance Sessions:
  - Every weekday in May 10 AM – 10:30 AM and 2:30 PM – 3 PM.
- Contact Information:
  - ORBHSupport@Comagine.org
    - Include “PORTAL” in subject line.
  - OBHSP Main Phone line 888-416-3184 option 2
- Information to register as a Jiva user is on our Comagine Health Website Oregon Behavioral Health Support Program Providers | Comagine Health and is also included in the chat. This is required to utilize our Jiva production environment.

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Thank you!

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