DC - Department of Health Care Finance (DHCF)
DC - Department of Behavioral Health (DBH)

Directives to Comagine Health

DBH Directives: July 1, 2021 to Jan 1, 2022

I. Six Month Soft Rollout Period:

During the first 6 months of the Comagine Health Authorization Process rollout:

- Comagine Health will work with the providers to receive the appropriate and complete set of required documents before rendering an authorization decision.
- A Technical Denial will not be issued when required documentation is not submitted within the required timeframe of three (3) months. Reference the (Administrative Denial Directives)
- When a beneficiary is referred to residential treatment that does not meet medical necessity, Comagine Health will issue an adverse benefit decision.
- When an adverse benefit decision is rendered, Medicaid will not reimburse for services provided.
- During the 6-month soft rollout period (only), DBH will reimburse for services when Comagine Renders a denial

II. Unavailable Levels of Care

- If Continuum indicates that the patient should receive Level 2.5 services, but that level of service is not available, Comagine Health will approve Level 3.5, which is compatible with ASAM guidelines.

Acknowledgement of Receipt

Name: (print name and title) _____

Signature: _____

DHCF Representative

Date: _____

Name: (print name and title) _____

Signature: _____

Dept. of Behavioral Health Representative

Date: _____

Updated: June 2021