Comagine Health

*Monday, March 9, 2026*

# Effective Immediately – Date Extension Requests for PT/OT/Work Rehab

Comagine Health processes requests for therapy services (PT/OT/Work Rehab) visits 25 and beyond on a claim. To ensure proper processing of invoices for services provided, the dates in the LNI system need to cover all the visits provided. Historically, a call could be made to Comagine Health by the therapy provider (or a fax sent) requesting to extend the dates of a specific set of visits. Comagine Health sends the request to LNI.

To ensure consistency and therapeutic treatment, the Department of Labor & Industries has asked Comagine Health to process requests to extend dates on therapy services as noted below. This process is being implemented immediately.

Date extensions will be processed as follows:

- **Extensions will be at least 2 weeks but not more than 8 weeks.**
- **If 2 or fewer visits remain, an extension won't be granted in advance.**
  - Providers will need to contact Comagine Health after the last visit is used at which time the request can be updated and LNI notified of the date of the final visit.
- **Date extension will not be granted if greater than 4 months have passed since the initial approval.**
  - In this setting, a new request for therapy with updated prescription date will be required.
- **Date extension will not be granted if the last visit was 2 months or more before the request for extension.**
  - This will be considered a restart of therapy, requiring a new request be submitted with an updated prescription.

If there are extenuating circumstances, please ask to speak with a Senior Clinical Manager to discuss the request further.

Thank you for the care and support of injured workers. If you have questions, call us at **800-541-2894.**